POS Error Tracking

Resolution:

Trying a resolution of setting the Session[“ItemsInCart”] to null prior to the sale and Page Load event. Will track status to find out if this overall solves the error or causes an underlying problem. – 11/01

**Description:** What were you doing that caused the error? (Please be as specific as possible)

Code: -2146232060

Error: ‘Invalid object name ‘’tbl\_’’.’

Dates Occurred: 9/20/2017, 10/2/2017, 10/3/2017, 10/4/2017, 10/16/2017

Pages: SalesCart & SalesCheckout

Method: OnRowDeleteing & btnCancelSale\_Click

\*\*Most Likely Procedures: idu.updateQuantity & removeQTYfromInventoryWithSKU

\*\*Possible Cause: the typeID for the item in cart does not match a typeID in tbl\_itemType. Looked through all items in stock in Dev database and they all have a 1, 2, or 3 type. These will match in the table.

Error occurred again on 10/31, after discounting an item to $0 cost and processing the sale. Then it occurred on the next transaction. Tried to duplicate in the dev database but was unsuccessful.

Ruled out that the error occurred as a result of selling an item that was stocked in another location.

**Intention:** What did you expect to happen?

**Affected Items:** Please list the sku, invoice number, customer number, or any identifiable information.

**Please also attach a screen shot:** (To take a screen shot press the “print screen” button, then paste into this word document)